

**TRASH COLLECTION**

**Acceptable Containers**

All trash must be placed in standard 30 gallon trash cans, tied plastic bags or in a Waste Solutions, Inc. provided wheeled cart.

**Amount Collected Per Pickup**

Waste Solutions, Inc. will collect all the normal household trash that your family generates on a weekly basis.

**Pickup Times**

We ask that trash and recycling items be placed at curbside the night before your scheduled pickup. Actual route pick-up times are subject to change without notice.

**Special Bulk Items**

Lumber, furniture, and other large misc. items require special attention. Please call our office in advance for pricing and to schedule.



**We will not pick up:**

Oil, paint, dead animals, construction materials, toxic or flammable items, propane tanks, car batteries, sod, rocks, dirt, concrete, large tree stumps, tires, rigid metal (such as steel bars), medical waste, and hazardous waste. Any item that cannot be safely loaded and hauled away.

**Limits of Our Responsibilities**

We will not be responsible for trash can lids, plastic trash cans of any size or any articles, large or small, left at or near curbside. We can not be responsible for any personal trash cans that are used.



**RECYCLING**

Waste Solutions, Inc. offers recycling services upon request. Please call our office in advance for pricing and to schedule. Please see our website for acceptable items that we do recycle and those we do not.

**CANCELLATION POLICY**

In the event of cancellation, Waste Solutions, Inc. requires that you call and speak to our office personnel to terminate your service a minimum of 30 days prior to your anticipated cancellation date. At the time of cancellation, your account will be charged a \$25.00 fee for collecting our containers, if applicable. All Waste Solutions, Inc. equipment provided to you during your time of service are to be scheduled for pickup at time of cancellation. Any trash bins not returned are subject to a \$100.00 charge per cart.

**HOLIDAYS & WEATHER**

**Holidays**

We pick up on all holidays, except New Year's Day, July 4th, Thanksgiving Day, Christmas Day, and holidays when the landfill is closed. Since all of your trash will be picked up on the following business day of your scheduled pickup day, there will be no adjustment on your bill.

**Inclement Weather**

Waste Solutions, Inc. reserves the right to cancel collection service days in areas in which we deem the roads unsafe due to snow or ice. Remember, even though your car may make it through your area, we will not attempt to drive a large truck on icy, hilly roads. Your safety is important to Waste Solutions, Inc. Since all of your trash will be picked up on the following business day of your scheduled pickup day, there will be no adjustment on your bill.

